

Warranty Policy

Taizhou Dohe Lighting Co.,Ltd warrants that the products will perform substantially in accordance with their specifications for a period of 2 years after their shipment date. The customer's exclusive remedy for any breach of this warranty, and Taizhou Dohe Lighting Co.,Ltd entire liability with respect to any such breach, is to return defective products to Taizhou Dohe Lighting Co.,Ltd and to receive, at Taizhou Dohe Lighting Co.,Ltd's option, either a refund of the amount paid by the customer for such products or repair or replacement of the defective products.

This warranty is void if a product defect has resulted from natural force majeure like lighting stroke and flood, accident, abuse or abnormal use of the product. Any replacement product will be subject to this warranty for the longer of the original warranty period or thirty (30) days from shipment of the replacement product to the customer.

All returns of products that are damaged during shipment from the factory will be replaced free of charge but must have the prior authorization of Taizhou Dohe Lighting Co.,Ltd and must occur within 90 days of the original shipping date of the returned products. The products must be returned in their original packages.

Contact us:

Email: info@dhlight.net

Tel: +86 13867682615

Address: No.50 Qudong Village, Jiaojiang District, Taizhou City, Zhejiang Province, China